

Quality policy



To lead and operate Kompan organization successfully, it is necessary to manage it in a systematic and visible manner.

Customer focus

KOMPAN depends on its customers and therefore understands current and future customer needs, meets customer requirements and strives to exceed customer expectations.

Leadership

Leaders establish unity of purpose and direction of KOMPAN. They create and maintain the internal environment in which people can become fully involved in achieving the organisation's objectives.

Involvement of people

People at all levels are the essence of an organization and their full involvement enables their ability to be used for KOMPAN's benefit.

Process and system approach to management

KOMPAN activities and related resources are managed by KOMPAN Process System (KOPS) because identifying, understanding and managing interrelated processes as a system contributes to KOMPAN's effectiveness and efficiency in achieving its objectives.

Continual improvement

Continual improvement of KOMPAN's overall performance is a permanent objective of KOMPAN.

Factual approach to decision making

Effective decisions are based on the analysis of data and information.

Mutually beneficial supplier relationships

KOMPAN and its suppliers are interdependent and a mutually beneficial relationship enhances the ability at both sides to create value.